

May 27, 2003

Via E-mail

Martin Abert
Director
Skyline Technologies Ltd

Dear Martin,

Letter of Reference/Thanks

Having been guided skillfully by you and your team through the potentially painful process of bringing our IT system into the 21st Century, we are now in a position where we manage the information flows that are the lifeblood of our business, rather than them managing us.

The restructuring/re-engineering approach was highly efficient and not only saved us a tremendous amount of time, but also identified a number of valuable cost savings against from which we will continue to benefit.

In addition to the hardware side, our intranet and document control systems are working efficiently, and are helping to improve the efficiency of all our staff. Greater control over our documentation has brought about improved quality, and our security and backup systems give me the confidence that our business continuity will be good.

Thank you for the hard work and cost-effective services that you and your colleagues have provided to our organisation. I look forward to continuing to work with you in the future.

Yours sincerely,
Business Environment Council



Dr Andrew Lee Thomson
Chief Executive Officer