



**MWH**

26 May 2003

Our Reference: NH-4/1/SKY/00624

Managing Director  
Skyline Technologies  
3/F Chinachem Tower  
34-37 Connaught Road  
Central  
Hong Kong SAR  
China

Attn: Mr Martin Abert

**TO WHOM IT MAY CONCERN**  
**Letter of Commendation**

Dear Martin,

I am pleased to write to express my satisfaction regarding the development of a 'paperless office' system that was developed and installed by your company, Skyline Technologies, to my project office and demonstrated to the site staff. The 'paperless office' that Skyline Technologies provided, which includes a document control service and a drawing control service, has worked extremely well since it was put into service earlier this year. It allows a wide range of staff to have access to correspondence and other information on-line via an intranet service and thereby does away with the need for unnecessary printing and handling of hard copies of documents.

Your company's professional approach in listening to our needs and then providing a system that fully met our needs was very refreshing. The service provided during the installation and initial start up was also first class. The after sales follow up has resulted in a system that is proving to be very user-friendly.

Thank you and best wishes. I would have no hesitation in recommending your company to other would-be customers.

Yours faithfully

**Philip J. Hattersley**  
**Project Director**  
**MWH Consultants (S) Pte Ltd**